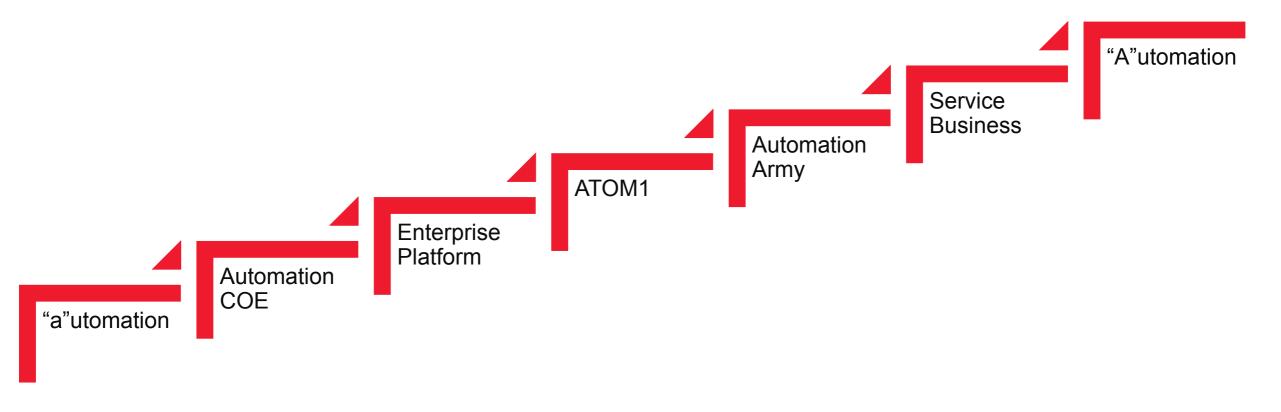
AUTOMATION AS A SERVICE

The journey from "a"utomation to providing Automation as a Service

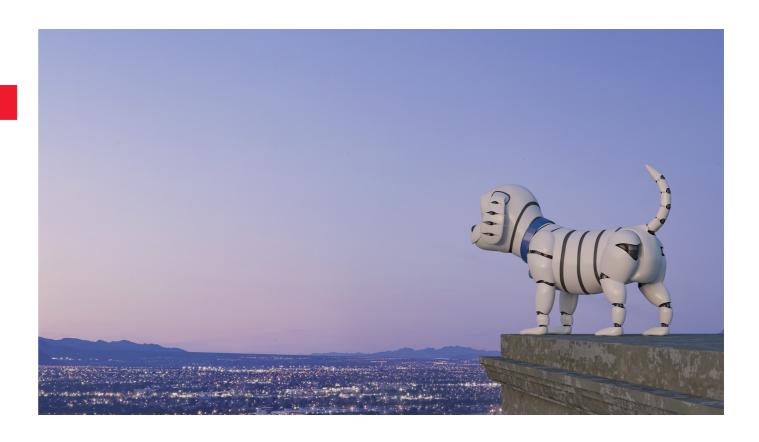


Our Journey



We started here

"a"utomation



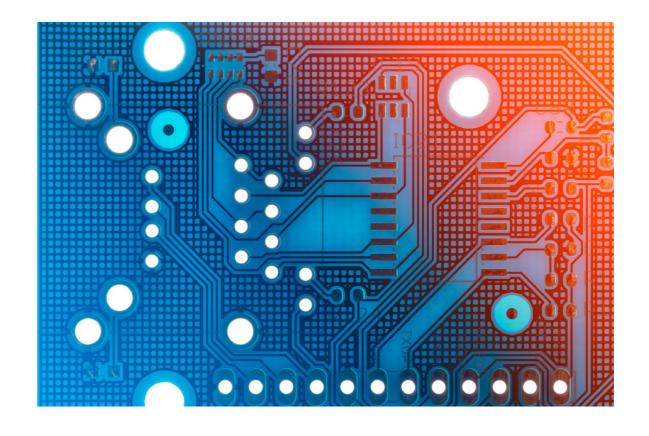
Our first step...and stumble

Automation COE



What we have

Enterprise Platform



Where we are





Using learnings

Automation Army



Automation as a Service

Service Business



Automation as a Service

"A"utomation



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To add image to picture placeholder: Click icon (between text placeholders)
Hit Reset, if needed, to bring logo to front

We believe ...

access to enterprise data services, compute resources, observability and identity access management should be self-service.

Automation orchestration facilitates self-service access and delivery of enterprise technology and reduce the coordination points required to meet teams needs.





We are ...

- a learning organization where change and improvement is continuous.
- focused on methods and practices that deliver desired outcomes and value.
- fostering a generative cultural norm with our customers, colleagues and associates.
- empowering innovative thinking.
- providing improved flows.
- delivering impactful results.



- Issue resolution
- Team coaching
- Project automation
- Enterprise automation



Issue resolution

- Method
- Duration
- Resources



Team coaching

- ATOM1 Sessions
 - One team of four
 - Deliver four production automations
 - Four 6-hour sessions in a month
 - One to one coaching



Project automation

- Request in Service Now
- Large efforts with I/O code
- Dedicated resource cycles
- Code turnover/ATOM1
- Support period post turnover



Enterprise automation

- Collections
- Modules
- Roles



Enterprise automation

- Collections
- Modules
- Roles



WHAT DO YOU WANT TO AUTOMATE?

