

# THE "APP" DRIVES THE INFRASTRUCTURE



## **DRIVING DIGITAL TRANSFORMATION**

2010-13 CONSUMERIZATION

2013-16
MOBILE-FIRST

2016+
DIGITAL ENTERPRISE

- iOS Support
- Experiment Apps
- Point Solution
- Risk Management

- Multi-Device
- Targeted Apps
- Dev Platform
- Business Enablement

- Wearables
- Internet of Things
- Mobile Architecture
- Business Transformation

Device-centric

App-centric

Information-centric



## FROM SYSTEMS OF RECORD





## THE MOBILE DEVELOPMENT DILEMMA



Security





Fragmentation – device OS



Speed to Market





3<sup>rd</sup> Party Developers

Cost of App Development





Fragmentation - toolkits



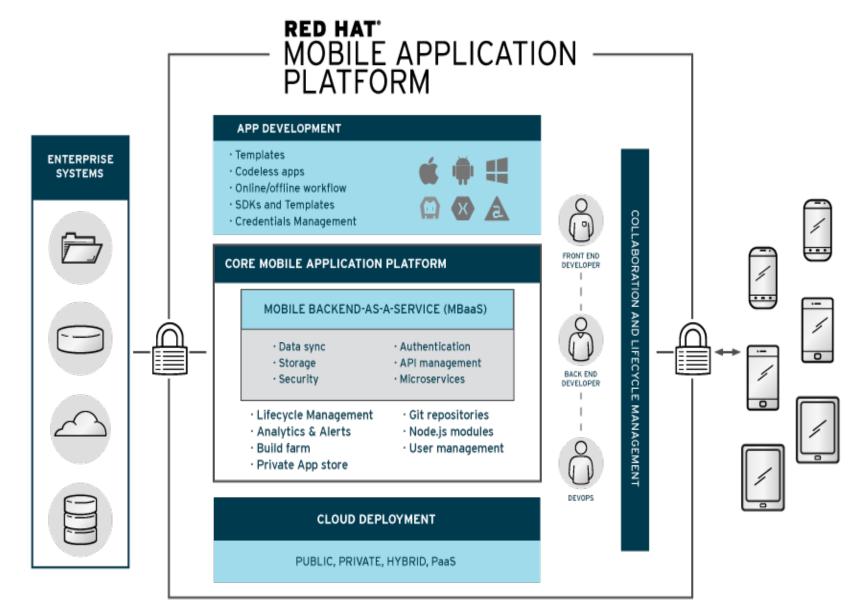
Continuous Develop/Deploy



# WHY A MOBILE APPLICATION PLATFORM?

- # Apps
- # Development Tools
- # Mobile Device Platforms
- **# Form Factors**
- # Back-End Systems
- # In-House Integrations
- # 3<sup>rd</sup>Party Integrations
- # Developers
- **# Versions**







## THE BENEFITS TO OUR CUSTOMERS

- Open, Scalable Architecture for Company-wide Mobile Projects
- Centralized Security, Policy Management and Access Control
- Facilitates Collaboration across distributed teams
- Bring your own tools and frameworks reduce training costs
- Fast Prototyping with templates and Drag & Drop forms to get apps to market quickly
- Re-use of micro-services to increase developer productivity
- Supports Fast IT agile app development and deployment





## SAMSUNG BUSINESS

- Enterprise-ready, industry specific cross platform mobile apps customizable for an organizations unique needs
- Open technologies and architecture
- Security technologies device, development, integration, deployment
- Developer ecosystem and collaboration tools promote rapid app innovation
- Global delivery, services and support

Together committed to shaping innovation within the enterprise



#### **Customer Business Portal App**



#### **Enhanced customer portal app**

- Customizable with account management, agent live chat, check deposits, FAQs, etc.
- Secure Instant Access to User Account
- · Quick Snap and Cap feature
- · No Line No Wait "Live Chat"
- Automatic Sync with ANY System of Record





### **Asset Tracking App**



#### Digital asset tracking design to capture virtually any product

- Captures barcode and/or pictures of any assets
- · Asset Metadata in Seconds
- · Scan to Identify/Capture
- Automatic Sync with ANY System of Record
- Export or Print directly from App







## **Business Intelligence App**



## Real-time dashboard of performance metrics to help enable executive decision making

- Simple and customizable dashboard
- Customizable Mashup of internal and external data
- Adaptive Samsung Experience based on target device
- · User Defined Visuals









## **Medical Forms App**



#### Form App to capture customer/patient information upon check-in/out

- Leverages camera capture, barcode scan and signature with S-Pen
- · Next Generation Forms
- Automatic and Digital Data
- Capture Samsung Experience delivered through Samsung only features (S-Pen, Multi-Window)







### **Time Manager App**



Digital time tracker for consultants, contractors, lawyers, field workers, etc.

- Time Tracking from Project Level down to Task Level
- Track any project even on the go
- Automatic Data Synchronization









- Emergency Contact List
- Bank App + Passcode Generator
- · Shift Worker Clock
- Expense and Travel
- Application Launcher
- Travel Manager
- Conference App
- Transaction Fingerprint Validator
- · Customer Application Template



